



Georgia Department of Early Care and Learning

2 Martin Luther King Jr. Drive SE, Suite 754, East Tower, Atlanta, GA 30334  
1-833-4GA-CAPS (1-833-442-2277)

**Brian P. Kemp**  
Governor

**Amy M. Jacobs**  
Commissioner

May 24, 2019

Re: CAPS and Texting!

Dear CAPS Family Member,

Earlier this year CAPS started sending **mass texts** to remind families about the renewal date for their CAPS scholarship.

These messages look like this:



**To enroll in the mass text service:** text CAPS to 833-442-2277. Standard text messaging and data rates may apply. If you choose not to enroll in the mass text service, you will receive a robocall reminder. Mass texts will be used for renewal reminders and to let families know when the CAPS office will be closed for holidays or bad weather.

Soon, CAPS representatives will be able to send you **individual texts** too! This functionality will be used to request documents and for other reminders. You will always be asked if you want to chat via text.

These messages will look like this:



While texts can be initiated only by CAPS, you will be able to fully respond via text message. And, of course, you can still call CAPS at 1-833-4GACAPS (1-833-442-2277) if necessary.

GA CAPS Alert: Time to renew CAPS scholarship, ending on 04-28-2019. Submit new application at [gateway.ga.gov](http://gateway.ga.gov). Questions? [833-442-2277 ext. \[REDACTED\]](tel:833-442-2277) M-F 8a-5p.

GA DECAL CAPS: This is CAPS representative [REDACTED] with an important message for [REDACTED]. Please call me at [833-442-2277 ext. \[REDACTED\]](tel:833-442-2277). Or, to chat via text, reply YES before this message expires. Message expires on 04/30/19.

We are glad to make this service available to you for your convenience and to make communication more efficient and timely. We continue to appreciate our partnership with you in supporting your child's early education needs.

Sincerely,

Elisabetta Kasfir  
Deputy Commissioner for Federal Programs